Summary of feedback on our training courses

Conferenz courses and conferences

Conferenz and BrightStar (http://www.conferenz.co.nz/) are related companies that have been providing conference and training services in New Zealand for almost 30 years. Chris Peace speaks at their risk-related conferences and provides one- and two-day training courses on risk management.

Feedback on Chris from several of their training courses over the period 2009-2010 is summarised in the following table.

	Excellent	Very good	Good	Average	Below average
Workbook	31.5%	5.8%	10.5%	0.0%	0.0%
Training style	26.3%	63.0%	5.2%	5.2%	0.0%
Presentation	15.8%	68.4%	10.5%	5.2%	0.0%
Content	21.0%	73.7%	0.0%	5.2%	0.0%

Attendees also said:

> *Nice to meet you last Wednesday and really appreciated the thought provoking content of the workshop. Like a good many people out in the private sector, Business Continuity vies for my attention along with a good many other topics. I will use the workshop discussion with my risk profiling along with improving the robustness of our BC planning.*
>
> *The course was indeed useful, and while it affirmed many of the processes we have in place, there were also some great ideas for me to work with and try to sell to the organisation.*
>
> *Liked Chris's flexible style – able to go with areas of interest while maintaining the course structure and schedule.*
>
> *Great course material – good tools provided, great introduction to the theory and communication of risk assessment.*
>
> *This is my first risk management exposure – it takes a bit of comprehension on the theoretical side.*
>
> *Very easy to understand and follow.*
>
> *Engaging speaker – good relevant examples.*

Feedback from conference presentations is in the following table.

	Excellent	Very good	Good	Average	Below average
Presentation	38.5	30.8	30.8	0	0
Content	21.4	35.7	42.9	0	0

Attendees also said:

> *Professional presenter*
>
> *We have a long way to go with our training!*

New Zealand Institute of Safety Management half day risk management workshop (8/7/10)

> *Many thanks and good positive feedback from the Workshop - Everyone definitely came away with positive information in going forward in this area.*
>
> *Many thanks and very much appreciated, a really interesting workshop and definitely will be putting it into practice to gain more information etc*

Energy Direct Corporation, Manila, Philippines (5-6 January 2010)

The average score for two two-day courses was 4 (very good). The first course had about 80 participants and the second course had about 200 participants.